



Earning your trust is our top priority... especially when it comes to your data.

At AskGenius, we take security very seriously. Our company is built on trust with our clients. And we know that you've spent years building trust with your donors, so it's our top priority to make sure your valuable data and information is safeguarded.

We've built in layers of protection into AskGenius. Here's what we're doing to safeguard your data:

1. AskGenius requires two-factor authentication for both your user account and the connection to your Raiser's Edge NXT account.
2. AskGenius includes a Secure Sockets Layer (SSL) encryption to provide secure communications over a computer.
3. Passwords are hashed through AWS Amplify, which is used for password and user management, as well as multi-factor authentication. You can find more information on AWS Amplify [here](#).
4. The front-end of the AskGenius app has a secure "handshake" with the backend – so only AskGenius can access the data you provided, and no one else.
5. All billing is provided through Chargebee, which is a [PCI DSS Level 1](#) certified service provider. For more on Chargebee's PCI compliance and security, click [here](#).
6. We use secured servers managed by Amazon Web Services (AWS). For more information on AWS' server security and protocol, click [here](#).

WE NEVER SELL INFORMATION TO THIRD PARTIES:

AskGenius will never sell your data to any third parties. Our business is to empower you to use your data to raise more money. We have no interest in your data – that all belongs to you and you alone. We use your data to build smarter ask strategies, help you create custom ask strings, and help you measure the success of your appeal once gifts start coming in.

If you have any questions regarding our privacy policies, please contact us at support@askgenius.com.